



REPAIRING TODAY...PROTECTING TOMORROW

To Whom It May Concern:

Please be advised that the Town of Mount Pleasant has contracted with Southeast Pipe Survey Inc. to perform stormwater pipe cleaning and rehabilitation in your neighborhood. Southeast Pipe Survey Inc. will begin this work no later than Monday, January 12, 2015. All work will be completed within twenty-four (24) weeks of the start date, if not sooner. For more details about this project, please see the *Questions & Answers* section below.

For all inquiries related to this project, please contact Emily Raby, Staff Engineer with the Town of Mount Pleasant Public Services Department by email at ERaby@tompsc.com or by telephone at (843) 849-2022.

Questions & Answers

What occurs during a cleaning and rehabilitation of stormwater pipes?

To clean the stormwater lines, the contractor will begin by driving a small robotic camera through the underground pipes to assess their condition and to determine the scope of work. Using the information collected from the camera, the contractor will line damaged pipes with a resin material to reseal and rehabilitate them.

What can I expect during this project?

Southeast Pipe Survey Inc. will make every effort to minimize disturbance to the area. You can expect to see large trucks and heavy equipment machines in your neighborhood over the next few weeks. The trucks and machinery will not block any driveways or access points. The contractor will access the stormwater pipes through manholes located in the street or in the yard, as well as through stormwater drains located alongside the roadways.

The scope of this project is to be conducted through the underground pipe network. **Little to no digging or other surface disruption is anticipated.** The underground stormwater pipes will be accessed via manholes or storm drains. Please note that some manholes, while located within an easement, may also be located inside your fence. It may be necessary for the contractor to access these manholes to service the pipes. If this is the case, the contractor will make every effort to contact you prior to the pipe cleaning. Please ensure that all manholes and storm drains are cleared of any debris or materials and are easily accessible by the contractor.

Where can I find more information about this project?

Project signs will be posted in strategic locations around the neighborhood for the duration of the project. These signs contain project information, including contact information and a QR code you can scan with a smart phone for more details. You can also contact Emily Raby, Staff Engineer for the Town of Mount Pleasant Public Services Department at (843) 849-2022 or by email at ERaby@tompsc.com.